



A Parent's Guide



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Information for Parents

Our Kids Sports has been providing junior sports league and school sports administration services across all sports since 1999. In 2007 the management team changed, and new funding allowed us to create a new, bespoke Web site, using our own dedicated support and development team.

The site is designed by parents, for parents and unlike other sports Web sites Our Kids Sports is junior only. That means it is aimed at young players, under the age of 18, and therefore follows strict codes of conduct in relation to security, content and advertisers.

When we built the latest version of Our Kids Sports we interviewed league officials, parents, kids and teachers, creating a site that has the most important features, those that save everyone time and money, as well as the nice bits, like statistics and rapid result updates.

Our dedicated team of programmers and analysts have a rolling plan to enhance and add to the site, bringing more and more features to what is already the UK's best junior sports Web site. If there is anything you would like to see us add in the future, let us know.

Here are some of the questions we have been asked about Our Kids Sports. If you would like to know more about Our Kids Sports please send us an [email: support@ourkidssports.com](mailto:support@ourkidssports.com)

Frequently Asked Questions

Why have the league switched to Our Kids Sports for results?

Because Our Kids Sports is a complete league administration system that reduces the amount of time and money league officials have to spend on office work (by up to 95% on some tasks).

For example, the fixtures secretary no longer has to schedule and type up thousands of matches each year, postponements can be automatically rescheduled, postage and phone costs are almost completely removed and the site is free, saving hosting and programming costs.

Most important is that the flow of information between parents, team managers and league officials is much faster and results are updated by team managers and referees, making tables available as soon as the last match



result has been entered.

Do I need any special software to use Our Kids Sports?

No. Our Kids Sports is a 'bespoke' application written by our own programmers and using software that is accessible by any Web browser and operating system combination.

How do I get to the information that interests me?

New, unregistered visitors, can use the menu system at the left hand side of the page to get to their sport, region, league and club pages, and then bookmark the page. When you register with Our Kids Sports your own information is always displayed first when you login. That means you don't have to click through any menus or bookmark pages to find your way around.

Do I have to use all of the site?

No. You can use whatever is useful to you. If your league or club is registered with Our Kids Sports you can get much more information, results, statistics, news, rule changes and more. If your club or league are not yet registered you can still use the messaging system, find a club or league, contact other parents who are registered and find news and other junior sports information.

How do you make sure the results are right and how do they get onto the site so fast?

Both Team Manager puts the match result into the system. If both Team Manager results agree, the information is automatically published and the tables updated. This means that as soon as the managers update the result section, the information is published without having to wait for scorecards to be posted and the Fixtures Secretary to type in all the information!

Is Our Kids Sports safe for kids?

All users have to register, there are no private chat rooms, comments are moderated by league officials and, of course, the thousands of other parents who use the site. This means that unlike almost every other Web site your child may access, Our Kids Sports is a very safe place for your kids.



On one junior sports league site I saw gambling adverts!

We do not accept advertising material from inappropriate advertisers or sponsors. If we wouldn't want our own children to see an advertisement or advertiser on Our Kids Sports, we don't allow them to advertise.

So why have adverts at all?

Advertising revenue helps to pay the costs involved in running Our Kids Sports and without our advertisers and sponsors we would not be able to offer a free service.

Do I have to register my child?

No. Whilst you must register to use some of the features of Our Kids Sports fully, you do not have to register your child. However, there are big benefits to having all the kids registered.

Why should I register my child?

By asking for registration we can maintain tighter control on access and therefore make Our Kids Sports a safer place to be. The big advantage to parents is that once your child is registered you can make changes to that information, so clubs, leagues and schools always have access to the latest information, including (optionally) any vital medical information.

Will my child's information be secure?

The only people who can see the information are registration secretaries and team managers for any clubs, leagues or schools for which your child is registered to play. All information is stored in a secure system protected by SSL (Secure Socket Layer) and the same levels of encryption that the banks use.

Who can change my child's information?

One of the biggest benefits for club, school and league officials is that parents keep their child's information up to date. This includes address and contact information as well as vital medical notes. Apart from parents, only the Team Manager responsible for your child's team, and Registration Secretaries, can change that information.



What if someone makes a change that is wrong?

The time, date and login ID of the person who made the change is stored in our system logs and we can roll back changes if something is wrong, or you can just change it yourself of course.

Do I have to register my child for every sport they do?

No. One of the great thing about using Our Kids Sports is that once your child is registered you can provide their information to any of the sports organisations that use Our Kids Sports. That means there is only one place you need to change the information.

Am I going to get loads of junk email?

No. Our Kids Sports has a messaging system, and only team managers and league officials can send bulk messages. That means the only emails you get are alerts, telling you you have a message on the Web site. You can then visit www.ourkidssports.com and view the message. You don't have to worry about sending personal emails (particularly useful if you need to communicate with other people during work hours!)

Do we have to pay for this service?

You don't, and nor do any of the leagues, schools or clubs that use Our Kids Sports. The site is maintained by grant, donation, sponsorship and advertisers, and access to most areas has always been, and will always be, free of charge. From time to time there are 'premier' services available at extra cost, but our ethos is that Our Kids Sports basic service will always be free of charge for everyone.

Who can I get more information from?

You can email us with any additional questions: support@ourkidssports.com at any time and we will email you back.